# Paul A. Tavakolian, M.D.

Mid-Cities • 2425 Highway 121 • Bedford, TX 76021 • 817-540-4477

## Dear Patient,

The following forms need to be filled out before you come to your appointment. Filling out these forms completely and accurately will expedite the registration process. Please also ensure all items listed are brought with you to your appointment. Thank you in advance for your time. We look forward to seeing you in the office.

- New Patient Packet
   Consent/HIPAA/Financial Release Forms
   Required Government Form
- 2. Physician Questionnaire
- 3. Insurance Card and form of identification
- 4. Any surgical x-rays/MRI films and MRI report done within the last 6 months
- 5. A Copay/deductible will be collected at the time of visit. If you do not have insurance coverage, payment in full is expected prior to each visit.

Sincerely,

The staff of Paul A. Tavakolian, M.D.



### PLEASE INITIAL ALL SECTIONS, SIGN & DATE FORM

### FINANCIAL RESPONSIBILITY AGREEMENT

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initials I agree to assign insurance benefits to Texas Orthopedic Specialists, PLLC. We bill all insurance companies that we are contracted with as "network" providers as a courtesy to our patients. I acknowledge full financial responsibility for services rendered by Texas Orthopedic Specialists, PLLC, and authorize transfer of all unpaid amounts to me, which includes, but is not limited to, Co-pays, Deductibles, Co-Insurance, Pre-existing Clauses, excluded conditions and/or termination of coverage. I agree to pay all legal fees including attorney and court fees as well as collection costs in the event of default payment of charges that are my financial responsibility. I further authorize and request all insurance payments be made directly to Texas Orthopedic Specialists, PLLC. Payment is expected at the time of service. We will file your insurance as a courtesy to you. If your deductible has not been met and/or if you are responsible for a co-payment under your plan, we will expect the payment of such upon delivery of services and immediately upon the end of your visit. There will be a \$30 fee for returned checks.

### PATIENT PRIVACY PRACTICES

initials We are committed to ensuring your Protected Health Information (PHI) remains confidential. Your paper and electronic medical records are safeguarded and released only with your consent or to your insurance carrier, other medical professionals directly involved with your care, or as required by law. Our "Notice of Privacy Practices" policy manual, which explains how yourmedical information may be used and disclosed, is available for your review or you are welcome to have a copy. If you would like to release your PHI to another doctor or facility you will be required to fill out a separate form to request yourrecords.

CONSENT OF TREATMENT
initials I authorize Texas Orthopedic Specialists Physicians and the Physician's Assistants to evaluate and treat me or my family member for any orthopedic illness or injury for which I seek medical care. I have read and understand the above clinic polices and I further acknowledge that I accept the terms outlined in each of the above policies.

## PHYSICIAN ASSISTANT CONSENT

initials This facility has on staff Certified Physician Assistants (PA-C) to assist in the delivery of orthopedic medical care. I acknowledge a Physician Assistant is not a physician. A PA-C is licensed by the state medical board and under the supervision of a physician can diagnose, treat, and monitor common acute and chronic diseases as well as provide health maintenance care. "Supervision" does NOT require constant physical presence of the supervising physician, but rather overseeing and accepting responsibility for the medical services provided. A list of services may be provided that are within the scope of practice for a PA-C upon request. I hereby acknowledge the above information and consent to the services of a Certified PA for my health care needs. I understand that at any given time I can request to see the Physician instead of the PA-C.

### PROOF AND CHANGE OF INSURANCE

initials Patient are required to show both proof of insurance and a Government-issued photo ID at their initial and subsequent visits. The patient (parent/legal guardian) is responsible for informing our office of any changes in your insurance coverage since your last visit. Please assure that notification is made no later than 24 hours prior to your appointment to avoid having to re-schedule your appointment.

DISABILITY PAPERWORK/ MISSED APPOINTMENT POLICY/ RADIOLOGY AND LAB FEES

initials Please give all forms regarding disability to the nursing staff. Please do not give these forms to the physician. Please note that there is a \$25.00 completion fee per form. You will need to expect 72 hours for these forms to be completed. Fill out the portion of the disability form that is for the patient and leave physician areas blank.

We must be notified at least 24 hours in advance of an appointment cancellation/need to reschedule. A \$50 fee may be charged for a no-show or late cancellation of appointments. Payment of this fee is the responsibility of the patient and is not covered by insurance.

You may incur additional charges from providers outside of your network for procedures done outside of our facility that may be part of your surgical procedure or radiological exam. This can include pathology, radiology and/or lab fees.

### ACKNOWLEDGEMENT

- I acknowledge that I received access to the "Notice of Privacy Practices" information for Texas Orthopedic Specialists, PLLC. I have read and understand the "HIPAA & Release of Medical Information Policy".
- · I hereby authorize Texas Orthopedic Specialists, PLLC, to release any information requested by the insurance company or companies or respective representatives and act as my agent to secure payment from any and all services rendered.
- I understand that I am financially responsible to the physician for any and all charges incurred by myself and/or dependents.
- I have read and understand the "Physician's Consent" and the "Disclosure of Financial Interest".
- I further acknowledge and understand that I accept the terms outlined in each of the policies.
- · I understand that no warranty or guarantee has been made to me relative to result of care or medical outcome.
- This authorization remains valid and effective from the date of signing until revoked in writing.

X	
Patient or Guardian Signature	Date
X	
Patient or Guardian Printed Name	Patient ID - Office Use Only



## AUTHORIZATION FOR RELEASE OF PROTECTED HEALTH INFORMATION

Please read this entire form before signing and complete all the sections that apply to your decisions relating to the disclosure of protected health information. Texas Orthopedic Specialists must obtain a signed authorization from the patient or the patient's legally authorized representative to electronically disclose the patient's protected health information. Individuals cannot be denied treatment based on a failure to sign this authorization form, and a refusal to sign this form will not affect the payment, enrollment, or eligibility for benefits.

Patient Name:		Date of Birth:
I HEREBY AUTHORIZE TO FOLLOWING PERSON/OR	EXAS ORTHOPEDIC SPECIALISTS TO DISCLOSE THE PATIENT'S GANIZATION:	PROTECTED HEALTH INFORMATION TO THE
1. Person / Organization Name:	:	
Address:		
Phone:	Fax Number:	
2. Person / Organization Name:	:	
Address:		
Phone:	Fax Number:	
2	RE (Choose One):  lical Care  Personal Use  Billing or Claims  es  Disability Determination  School  Employment Other:	
	N BE DISCLOSED: Complete the following by indicating those items that you we items. If all health information is to be released, then simply check the appropriate the same of	
☐ All Health Information	☐ Pathology Reports	
☐ Operation Reports	☐ Billing Information	
☐ Lab Results	☐ Radiology Reports/Images	
☐ Diagnostic Test Results	☐ Other:	
	erstand that I can withdraw permission at any time by giving written notice stating thopedic Specialists and other entities that had permission to access my protected ion.	
this form does not stop disclosure permission, including disclosure and may no longer be protected	TION: I have read this form and agree to the uses and disclosures of the inference of health information that has occurred prior to revocation or that is otherwise by covered entities. I understand that information disclosed pursuant to this authorize the privacy laws. In addition, I hereby authorize Texas Orthoped any other information pertinent to my medical care, on any phone number that I	ise permitted by law without my specific authorization or thorization may be subject to re-disclosure by the recipient ic Specialists to leave detailed messages for me regarding
This authorization remains va	alid and effective from the date of signing until revoked in writing.	
X Signature of Patient or Legally	A d. J. ID	
		Date
Printed Name of Legally Autho	prized Representative of Patient (if applicable):	
If representative, specify relation	onship to patient:	
☐ Parent of Minor		
☐ Guardian		
☐ Other:		



## MEDICATION POLICY AND DISCLOSURE OF FINACIAL INTEREST

## **Medication Refill Policy:**

- 1. For refills on medication please call between: Monday Thursday, 8:30 4:00pm
- 2. Please call several days before your supply of medication runs out. This allows adequate time to have your prescription refilled, as it's important to understand this **CANNOT** be considered an emergency for our staff.
- 3. We request that you use the same pharmacy for all your prescriptions and use only one physician to obtain pain medications.

Please allow 24 hours to process a prescription refill request and understand medications are refilled on a patient by patient basis and never refilled over the weekends or after normal business hours.

Thank you in advance for acknowledging and following our simple medication policy. Signature Date **Disclosure of Financial Interest:** A Texas Orthopedic Specialists, PLLC, physician you are seeing may have a financial interest in the facility listed below. The facility and our physicians are committed to providing clinical excellence in a safe and attractive environment for you and your family members. Their financial interest in this facility enables them to have a voice in administration and their policies. This involvement helps to ensure the highest quality of care for you. Should you have any concerns regarding this notice, please ask your physician or a member of the staff. My signature below acknowledges that I understand that my plan of care may include admission to the below facility, in which Paul A. Tavakolian, M.D., of Texas Orthopedic Specialists, PLLC, has a financial interest. Signature Date Texas Health Harris Methodist Southlake Hospital Bear Creek Surgery Center 100 Bourland Rd., Suite 110 1545 E Southlake Blvd. Southlake, TX 76092 Keller, TX 76248



Ph. (817) 748-8700

POS Reorder # 2309692

Ph. (817) 518-9130

	Office Use Only: Patient ID#: Date: /
Paul A. Tavakolian	, M.D. – PATIENT QUESTIONNAIRE
Date:/	DOB://
School/AT: Home Phone:	Work Phone: Cell Phone:
Family Physician:	Phone #:
Referring Physician:	Phone #:
Body part you are being seen for:	
Place of Injury/Accident:	Date of Injury/Accident:
Any Pending/potential litigation involved with the in	njury? □Y □N
How did the injury occur? (please be as detailed as po	ssible, including where you were and what happened when injury was sustained):
Age: Sex: _ M _ F Marital Status: _ Mari	ried Single Divorced Widowed Height: Weight:
$\textbf{Work-Related:} \ \square \ Y \ \square \ N  \textbf{Work:} \ \square \ Full-time \ \square \ F$	Pull-time Limited ☐ Part-time ☐ Self-employed
Employer:	Job Description:
<b>Hand Dominance:</b> ☐ Left ☐ Right <b>Do you smoke</b>	or have you ever?: $\square$ Y $\square$ N Approx. amount/day:
Do you drink alcohol or have you ever?: $\square$ Y $\;\square$ N	Approx. amount: Daily Daily Meekly Monthly
Do you take illicit drugs or have you ever?: $\Box$ Y $\Box$	N If yes, what drugs?:
Seasonal Allergies: $\square \ Y \ \square \ N$ Please check when:	☐ Winter ☐ Spring ☐ Summer ☐ Fall
Do you wear eyeglasses or contacts? (please check):	☐ Eyeglasses ☐ Contacts ☐ None
If you brought radiology films with you today, pleas	e indicate type of films brought:
Activity Quality of Life Limitation:	
Pain is made worse by?:	
Are you (please check): $\square$ Improving $\square$ Unchanged	Worsening
Pain level (please rate from 1-10):	Explain:
Associated Symptoms (check all that apply):  ☐ Aching ☐ Burning ☐ Numbness ☐ Tingling ☐ Deep ☐ Tight ☐ Other:	☐ Sharp Shooting ☐ Throbbing ☐ Dull
Review of symptoms that you have experienced in the Significant Weight Loss or Gain ☐ Fever or Chill ☐ Sore Throat/Cough/Runny Nose ☐ Abdominal Parainful Urination/Blood in Stool ☐ Swelling/Skin	S ☐ Light headed/dizzy/fainting ☐ Headaches/Migraines in/Vomiting Blood ☐ Chest Pain/Shortness of Breath
Explain:	
□ Cancer (localized - one area)       □ Hepatitis       □ I         □ Cancer (metastatic - spread)       □ Lung Disease       □ S         □ Cholesterol       □ Osteoarthritis       □ T	Diabetes



# **FAMILY HISTORY**

FAMILY HISTORY (list the relationship of family meml	ber next to applicable health issue):
Bleeding:	Heart Disease:
Diabetes:	Strokes:
Amputations:	High Blood Pressure:
Cancer:	Other:
Tuberculosis:	
DAST SUDCEDIES (list with annuarimete aga including	a all minou auganica).
PAST SURGERIES (list with approximate age, including Surgery:  Date:	Physician:
Medication List: Current Medications	Dosage (mg's per day)
Please list any medication ALLERGIES you have:	
Allergy	Type of Reaction
Are you seeing a pain management physician?: ☐ Y ☐ N	Do you have a living will?: $\square Y \square N$
If so, who is your physician?:	Do you have a medical power of attorney?: $\square Y \square N$
Do you have a pain management contract?: $\square Y \square N$	
Preferred Pharmacy:	Pharmacy Phone:
Do you have allergies to: ☐ Iodine ☐ IV Contrast ☐ Tape Do you use a CPAP or Bi PAP Machine: ☐ Y ☐ N	•
Notice of Medication and Pharmacy Benefit Management Texas Orthopedic Specialists has the permission to obtain for other providers and/or third party pharmacy benefit payors for	Formulary information, information about other prescriptions prescribed by
Signature	Date
0	<b>POS</b> Reorder # 2309694



MID-CITIES OFFICE 2425 HIGHWAY 121 | BEDFORD 76021

# TRANSLATION GUIDE

	Language	Notice
1	English	Language assistance services are available at the front desk at all of our locations.
2	Spanish Español	Servicios de asistencia lingüística están disponibles en la recepción en todas nuestras localidades.
3	Vietnamese Tiếng Việt	Dịch vụ hỗ trợ ngôn ngữ có sẵn tại quầy lễ tân ở tất cả các địa điểm của chúng tôi.
4	Chinese 中文	语言协助服务,可于我们所有位置的前台。
	Zhōngwén	Yǔyán xiézhù fúwù, kĕ yú wŏmen suŏyŏu wèizhì de qiántái.
5	Korean	언어 지원 서비스는 우리의 모든 위치에서 프론트 데스크에서 사용할 수 있습니다.
	한국어 Hangug-eo	Eon-eo jiwon seobiseuneun uliui modeun wichieseo peulonteu deseukeueseo sayonghal su issseubnida.
6	Arabic	تشتمل الخدمات على خدمات المساعدة اللغوية في مكتب
	العربية Alearabia	الاستقبال في جميع مواقعنا. Tashtamil alkhadamat ealaa khadamat almusaeadat alllughawiat fi maktab alaistiqbal fi jmye mawaqieina.
7	Urdu اردو	زبان کی مدد کی خدمات ہمارے مقامات میں سے سب پر سامنے میز پر دستیاب ہیں.
8	Tagalog (Filipino)	Serbisyong tulong sa wika ay magagamit sa front desk sa lahat ng aming mga lokasyon.
9	French Français	Services d'assistance linguistique sont disponibles à la réception à tous nos sites.
10	Hindi हिंदी Hindee	भाषा सहायता सेवाओं हमारे स्थानों के सभी पर सामने मेज़ पर उपलब्ध हैं। Bhaasha sahaayata sevaon hamaare sthaanon ke sabhee par saamane mez par upalabdh hain.
11	Persian (Farsi) فسا رسی	خدمات کمک زبان در میز جلو در همه مکان های ما در دسترس هستند.
12	German Deutsche	Sprachassistenzdienste sind an der Rezeption an allen Standorten zur Verfügung.
13	Gujarati ગુજરાતી Gujarātī	ભાષા સહાય સેવાઓ અમારા સ્થાનોનો બધા ખાતે ફ્રન્ટ ડેસ્ક પર ઉપલબ્ધ છે. Bhāṣā sahāya sēvā'ō amārā sthānōnō badhā khātē phranṭa ḍēska para upalabdha chē.
14	Russian Русский	Мереводческие услуги предоставляются на стойке регистрации на всех наших местах.
15	Russkiy Japanese	Perevodcheskiye uslugi predostavlyayutsya na stoyke registratsii na vsekh nashikh mestakh. 言語支援サービスは、当社のすべての場所で、フロントデスクでご利用いただけます
15	日本語	0
1.0	Nihongo	Gengo shien sābisu wa, tōsha no subete no basho de, furonto desuku de go riyō itadakemasu.
16	Laotian ລາວ	ການບໍລິການການຊ່ວຍເຫຼືອພາສາແມ່ນມີຢູ່ໃນຫນ້າທີ່ຕ້ອນຮັບຢູ ່ໃນທັງຫມົດຂອງສະຖານທີ່ຂອງພວກເຮົາ.
17	Lav	Kanbolikan kansuanyheu phasa aemnmi yunai na thitonhab yunai thangmod khong sathanthi khongphuakhao.



### **DISCRIMINATION IS AGAINST THE LAW**

Texas Orthopedic Specialists, P.L.L.C., (TOS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, national origin, age, disability, or sex. TOS does not exclude people or treat them differently because of race, national origin, age, disability, or sex.

TOS provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters.

TOS provides free language services to people whose primary language is not English, such as information written in other languages.

Language services are available at the front desk at all of our locations.

If you believe that TOS has failed to provide these services or discriminated in another way on the basis of race, national origin, age, disability, or sex, you can file a grievance with:

• Attention: TOS's Compliance Officer

• Mailing Address: 2425 Hwy 121, Bedford, TX

• Fax: (817) 510-0059

• Email: pam@txortho.net

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, TOS's Compliance Officer is available to help you.

You can also file a civil rights complaint with the U. S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at: https://ocrportal.hhs.gov/portal/lobby.jsf, or by mail or phone at:

### U. S. Department of Health and Human Services

200 Independence Avenue SW Room 509F, HHH Building Washington, D.C. 20201 Phone 1-800-368-1019. (TDD) 1-800-537-7697.

Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.

